Language Assessment - User Guide

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Language Assessment

User Guide

Learn languages with Erasmus+ OLS

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Introduction

Welcome to the Erasmus+ OLS language assessment user guide. In this document, you will discover how to log in, take the language assessment, and receive your results on the Erasmus+ OLS platform. This guide will help to ensure that your language assessment result reflects your language level in the language you are going to work or study in during your mobility period.

Access and log into the Erasmus+ OLS Platform

Before you can access the Erasmus+ OLS language assessment, you will need to activate your user account. You should have received an automated invitation e-mail containing containing a link. Click on this link to activate your account. Just follow the link provided in the e-mail to activate your account, then connect via https://app.erasmusplusols.eu.

If you can't remember your password, click on the "Forgot your password?" link.



Complete your Erasmus+ OLS profile

Once you've logged in, you will be asked to edit your profile and complete it with your personal information. Fields marked with a red asterisk * are mandatory.

Login		Login or email	
abbeta180918@mailinator.com		abbeta180918@mailinator.com	
First Name		Last Name	
Gender		Year of Birth	
Other	~	Please Choose	~
Nationality		Mother Tongue	
Please Choose	~	Please Choose	~
I have read and agree to the Terms and Conditions.			

If you would like to modify the password, complete the "**New Password**" field and then confirm it in the "**New Password Confirmation**" field.

Please create a password		
Login abbeta180918@mailinator.com		
New password		
Verify new password		
NEXT		
BACK TO LOGIN		

Before clicking on "Save these modifications", please read the 'Legal Notice' on data protection. You must accept the terms on data protection and data privacy before saving your profile, otherwise you will be unable to proceed.

CONTINUE	I have read and agree to the Terms and Conditions.	
CONTINUE	CON	INUE

Once you have completed your profile, click on "Save these modifications" to continue.

Complete your Erasmus+ OLS Mobility Profile

Once you have completed your personal profile, you will be asked to further edit your profile by filling in some details about your Erasmus+ mobility. Fields marked with a red asterisk * are mandatory.

ADD MOBILITY			
Edit mobilities			
Sending institution/organisation		Type of mobility	
BEN MT99 01		Higher Education	
Language to test			
English			
Country of destination		Type of activity	
Please Choose	~	Please Choose	~
Start of mobility		End of mobility	
Mobility period: - month(s)			
ADD MOBILITY			

The language of the assessment you are going to take, indicated under the label "**Language to test**", has been selected by your sending institution/organisation as the main language of

instruction or work for your mobility period. You cannot modify this field. If you believe this language is incorrect, please stop completing your profile and contact your sending institution/organisation immediately.

Additionally, you need to update the dates of your mobility period. The estimated dates of mobility are important as they determine the date of your final language assessment. **Please pay particular attention to the return date and note that your mobility cannot exceed 13 months.**

Please also enter the time zone in which you will be studying or working during your mobility. Your time zone may become important at a later stage for the live coaching activities available on the platform (if you are selected by your sending institution/organisation to attend the OLS online language course).

Please note that you need to complete your personal profile as well as your mobility profile before starting the language assessment.

Access the Erasmus+ OLS language assessment

Once you have completed your profiles, an introductory text to the language assessment is displayed. If you need to modify your personal profile, click on "**Edit my profile**", in the top left corner of the screen.

You may find one or several mobility boxes on this page (depending on whether you have multiple mobilities). The mobility boxes are



There are a number of different buttons on the welcome page:

By clicking on "**Start my first language assessment**" inside your mobility box, you can start your first assessment.

START

- After taking your first language assessment, the results will be displayed on the left side of your mobility box. By clicking on "**Results**", you will find a more detailed analysis on the results of your language assessment.
- On the right side of your mobility box, you will find a notification informing you of when your final language assessment will be available. Once it is available, you will be able to start it by clicking on the button labelled "Start my final language assessment". You are required to complete this final language assessment at the end of your Erasmus+ mobility, in order to check the progress made in your language competence during your stay abroad. There is no difference between the first Erasmus+ OLS language assessment (prior to mobility) and the final Erasmus+ OLS language assessment (at the end of your mobility). The questions may be different as the assessment is adaptive. Since both assessments are based on the same principles, the improvement you made during your mobility period can be measured.
- At the end of your mobility period (as indicated in your mobility box), you can access your record of participation by clicking on "**My record of participation**" for the OLS language course.

The system will test your audio configuration. Click on "**Click to listen**" to check if your loudspeakers or headphones play the audio sample correctly. (Please make sure your speakers are turned on).



You should click on "**Yes**" if the sound test worked. In the event that the audio test failed you should click on "**No**" and another message will appear with a list of actions to take to set up the audio.

After clicking on "**Yes**" and then on "**continue**", you can start your language assessment.



Take the Erasmus+ OLS language assessment

The average time taken to perform the assessment is approximately 30 to 35 minutes. However, there is no time limit and you may take as long as you wish to complete this assessment.

These different test sections aim to evaluate your communicative competence as well as your grammatical, lexical and spelling skills in an integrated manner.

If you have to quit the language assessment at any time, or if you experience a technical problem while taking the test, you will be able to re-start it from the beginning of the section you were at previously. Keep in mind that once you have selected your answer and clicked on "**continue**", you will not be able to go back to the previous question. If you don't know the answer to a question, click on "**continue**" and carry on with your assessment without selecting an answer.

Grammar

The first section assesses your grammatical competence. This grammar section includes two types of exercises: multiple choice and open gap-fill questions, and contains 20 questions.

The example below shows a multiple choice question in which you have to choose the right option from a list of terms by clicking on the small circle beside each option. Then, you click on "**continue**" to move to the next question.

In the top right corner of the screen, you can view the difficulty level of each question: it will increase or decrease in complexity to suit your language level. The system starts, by default, with a question situated at level A2 (CEFR). At the bottom of the page, you can check the progress of your assessment. Each filled cell indicates the number of questions you have answered, while the progress bar shows the 4 sections you will have to complete to finish your assessment.

GRAMMAR

Choose the right answer.		
- How long have the two of you known - Since 2002.	each?	
	you?	
	the other?	
	each other?	
	VALIDA	ATE
GRAMMAR		
GRAMMAR Choose the right answer.		
GRAMMAR Choose the right answer.	has been	
GRAMMAR Choose the right answer. John in prison for two years so far. He has one more year left.	has been is	
Choose the right answer. John in prison for two years so far. He has one more year left.	has been is have been	
Choose the right answer. John in prison for two years so far. He has one more year left.	has been is have been was	

Vocabulary

The second section evaluates your lexical competence and consists of 15 questions. Like the previous section, you will have to answer multiple choice and open gap-fill questions, by choosing the right word/s (noun, adjective, verb, pronoun, or preposition), phrase, or expression in the given context.

VOCABULARY		
Choose the right answer.		
	of Madrid L	reminders
I have very nappy or M		minders
		souvenirs
		memories
		VALIDATE

Listening comprehension

The third section, consisting of 10 questions, assesses your listening comprehension skills. Each question is based on an audio extract. You can check the audio quality on your device by clicking on the speaker icon on the right-hand side of the introductory screen. To listen to the track, click on the speaker. You will be able to listen to each audio extract a maximum of 2 times.



We advise that you read the question and possible answers at least once before listening to the audio extract. Each question is a multiple-choice question based on a short dialogue or monologue. For example, the transcript for the question below is: "Speaker: Jim, how long do you spend on the computer every day? - Jim: usually 4 hours during the week but I don't work on it at the weekend":

LISTENING COMPREHENSION	
Choose the right answer.	
	Rome was cold over the weekend.
	False
	True
	VALIDATE

Or you will simply have to identify a word or a phrase used in the dialogue as shown in the two screenshots below:

Choose the right answer.		
	The speaker likes	
	jogging in the park.	
•)	being indoors.	
	hiking.	
	swimming.	
	· · · · · · · · · · · · · · · · · · ·	ALIDATE

You might be asked to identify the communication context of a conversation, indicated by a series of elements (dial tone, the type of language used: "Charles speaking", etc.):

LISTENING COMPREHENSION	
Choose the right answer.	
	What is the phone number?
	00 14 1672 351 980
	00 44 1672 351 890
	00 44 6072 351 980
	00 44 6072 351 890
	VALIDATE

Reading comprehension

The final section, consisting of 10 questions, evaluates your ability to understand a written text. The type of text presented will depend on the level of difficulty of the question, and they can include: newspaper article excerpts, advertisements, letters, emails or literary passages.

READING COMPREHENSION	
Choose the right answer.	
Fish and Chips – £5 Lasagne – £6 Steak – £9.50 Tomato Soup – £3 Sparkling water – £3 per glass/£10 per bottle	They have desserts at this restaurant.
	They sell broccoli soup at this restaurant.
	You can buy Italian food at this restaurant.
	This restaurant doesn't have meat.
	VALIDATE

Results of the Language Assessment

After you have completed all 4 sections of the assessment, you will receive a detailed analysis of your performance as shown in this result page here below:



English

View your breakdown of results by skill

GRAMMAR **B2**

You understand relatively complex grammatical structures and the relationship between ideas, as indicated by high-level connecting devices.

READING COMPREHENSION A1-

You are able to understand short, simple texts on familiar or concrete topics, as well as very simple sentences directly related to your immediate needs.

VOCABULARY B1

You understand a fairly wide range of vocabulary linked to pertinent, everyday life topics and situations. This is enough to get by when travelling, working or socialising.

LISTENING COMPREHENSION A1-

You can recognise very simple words and phrases concerning yourself, your family and your immediate surroundings, when people speak slowly and clearly. On the upper left-hand part of the screen, your overall language level is indicated according to the CEFR, along with a brief description of the level obtained. The illustration on the right-hand side indicates where you currently are on your language learning journey.



In the centre of the page, you can see more detailed feedback for each language competence.

View your breakdown of results by skill

GRAMMAR **B2**

You understand relatively complex grammatical structures and the relationship between ideas, as indicated by high-level connecting devices.

READING COMPREHENSION A1-

You are able to understand short, simple texts on familiar or concrete topics, as well as very simple sentences directly related to your immediate needs.

VOCABULARY B1

You understand a fairly wide range of vocabulary linked to pertinent, everyday life topics and situations. This is enough to get by when travelling, working or socialising.

LISTENING COMPREHENSION A1-

You can recognise very simple words and phrases concerning yourself, your family and your immediate surroundings, when people speak slowly and clearly.

By clicking on "**Save and print your evaluation report**" you will be able to print out a screenshot of your assessment results.



You will also be able to download a PDF file of your results on your welcome page by clicking on the "My first language assessment results" button, situated at the top of the page. Please also keep in mind that you cannot repeat your language assessment once you have completed it and received your results.

This might be a good opportunity to make the most of your assessment. We recommend you update your CV with your recent language level.

Only you and the institution/organisation in charge of your selection or coordinating your EVS project will receive the results of your language assessment. For Higher Education students and trainees, results will not be communicated to the receiving institution/organisation. For EVS volunteers and VET learners, results will not be communicated automatically to other organisation(s) in the project.

The results of the Erasmus+ OLS language assessments do not prevent anyone from taking part in the Erasmus+ mobility programme. Results may be used by the sending institution/coordinating organisation to identify the participants most in need of linguistic support.

At the end of your Erasmus+ mobility period, you are required to complete another language assessment to check the progress made in your language competence during your stay abroad. On your welcome page, you will find a notification informing you of when your final language assessment will be available.



Once it is available, you will be able to start it by clicking on the "Start my final language assessment" button at the top of your home page. There is no difference between the first Erasmus+ OLS language assessment (prior to mobility) and the final Erasmus+ OLS language assessment (at the end of your mobility), however the questions may be different as the assessment is adaptive. Since both assessments are based on the same methodology, the improvement you made during your mobility period can be measured.

You will be able to download the PDF file of your final language assessment results by clicking on the "My final language assessment results" button, located on your welcome page.

There are no negative repercussions if your language level has not changed during your Erasmus+ mobility programme.

The European Commission may use aggregated data of language assessment results for statistical purposes.

Support

If you encounter problems while you are taking the language assessment, contact our technical support team by clicking on "**Report a problem**" in the upper right-hand corner at any time during the language assessment. If you encounter any problems while you are taking the language assessment on the OLS app, please quit the assessment and contact our technical support team by clicking on "Report a problem".



Data Protection

Disclaimer

The Erasmus+ Online Linguistic Support (OLS) is a service financed by the European Commission in the framework of the Erasmus+ programme.

The Consortium (Centre de Langues, Université Catholique de Louvain and Altissia International S.A.) maintains this website to promote its initiatives to the public. The material on this website is for information and learning purposes only.

The goal of the Consortium UCL - ALTISSIA – CLL is to keep this information timely and accurate. If errors are brought to our attention, we will try to correct them.

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You can contact the site owner by email via the contact form on the website or at its head office via the following address:

CLL, Place de l'Université 25 – 1348 Louvain-la-Neuve – Belgium

You can contact the web provider at their headquarters:

OVH, 2 rue Kellermann – 59100 Roubaix – France

OLS Code of Conduct

By registering on the OLS you agree on the basic principle that the OLS is a community of mobility participants based on trust and cooperation.

The OLS team advises you to:

- Ensure that the pictures you upload (to your profile area) do not infringe any copyright.
- When posting a comment in the forum, ensure that your comment is relevant to the original post. Inappropriate comments are not permitted and are subject to reporting.
- Be sure that messages you post in forums are consistent with the topic of the forum.
- Refrain from using abusive language and be respectful of each other.

It is strictly prohibited to use the OLS for commercial purposes. Any company, initiative, event of software with a commercial intent will be removed.

The OLS team cares about the mobility participants and will make sure that any abuse of the above code of conduct is not tolerated.

Privacy Statement

The following statement explains our policy regarding the processing of your personal data.

Overview

The Erasmus+ Online Linguistic Support (hereinafter "OLS") is an initiative of the European Union. It is part of Erasmus+, the EU programme for Education, Training, Youth and Sport. It is steered by the European Commission and implemented by its Education, Audiovisual and Culture Executive Agency (hereinafter "EACEA").

The OLS is dedicated to respecting the privacy of its users. It provides a secured and safe environment for mobility participants to learn foreign languages. The following statement outlines the policies by which the OLS collects, manages and uses the data provided by its users.

As the OLS – which encompasses the licence management tool, the language assessment, as well as the language courses – collects and further processes personal data, it is subject to Regulation (EC) no 45/2001 of the European Parliament and of the Council of 18 December 2000

on the protection of individuals with regard to the processing of personal data by the European Community institutions and bodies and on the free movement of such data [OJ L8 of 12.1.2001, p. 1.].

The various tools present on the OLS allow users to submit information in order to participate to OLS activities. When registering online and submitting other information, the data is collected and further processed for the purposes detailed hereafter under point 1. The relevant processing operations thereof are under the responsibility of the Data Controller, who is the Head of Unit A1 - Erasmus+: Schools, Prospective Initiatives, Programme Coordination at EACEA (see point 6 below for contact information).

What personal information do we collect, and for what purpose?

(a) Information relating to mobility participants:

The National Agencies, beneficiary institutions and the European Commission's DG EAC transmits some personal data to the EACEA, such as your e-mail address. The following information may then be collected directly from you by the EACEA through the OLS tool.

Mandatory registrant data: last name, first name, gender, contact e-mail, nationality, year of birth, mother tongue, type of mobility, language to test, country of destination, estimated start of the mobility, sending institution, mobility period, time zone, estimated end of the mobility.

Results of language assessment and courses

Other optional data submitted by mobility participants on the OLS (e.g., messages in forums, online discussions and threads, files and pictures). Not providing these optional data will not put the participants in a disadvantaged position.

(b) Information relative to staff of National Agencies and Erasmus+ sending institutions/organisations are provided by these institutions and DG EAC to EACEA:

Institutional data: Project number, PIC number, project name, project start date, project end date, project contact person, project contact telephone number, project contact e-mail, number of licences for language assessments and number of licences for language courses.

(c) Purpose of the processing:

The OLS purpose is to provide a scheme for measuring progress in language competences through mobility. The other objective relates to the support of language learning prior to and during the mobility period, to the level which is useful for participant's purpose.

More specifically, the data processing is necessary to:

- enable OLS to function;
- allow OLS registrants to communicate and collaborate in the spirit of mutual trust and

respect; and,

• extract aggregate data for statistical purposes.

Who has access to your information and to whom is it disclosed?

Personal data will never be used for marketing purposes.

For the purposes detailed above, access to data is strictly limited to:

- Other registered OLS users may have access to optional data that you submit, e.g., messages in forums, online discussions and threads, files and pictures.
- European Commission, EACEA and National Agencies: aggregate data only.
- Service provider Altissia who acts on behalf and under the instructions of EACEA: full set of data.
- Data related to individual mobility participants is accessible to their sending institution/organisation having an access to the backend licence management system OLS which can then decide on its use.
- For EVS volunteers, the results will not be communicated to the other organisation(s) in the project.

Whenever possible, data will be processed in an anonymous manner, especially if transferred to third-parties for research purposes.

How do we protect and safeguard your information?

The collected personal data and all related information are stored on secured servers of the service provider (Altissia) for the duration of the contract with the Consortium UCL – ALTISSIA – CLL .

The operations of the service provider's computer centres contractually abide to the European Commission's security directives and provisions established by the Directorate of Security for these kinds of servers and services. The standard security measures exist for the site hosting the Altissia servers, i.e. most recently patched and updated operating system and software, antivirus protection, firewall, regular security auditing and network security scans, applied IT security policy, vulnerability testing and intrusion detection system.

How can you verify and rectify your information?

To exercise your rights, such as the right of access and rectification of inaccurate or incomplete personal data, you may do this yourself online. You may also contact the Controller (see below under 6.).

How long do we keep your data?

3 years after her/his last login, his/her profile will be deactivated permanently. All personal information is then made anonymous.

Data related to statistics and research purposes is kept for the entire duration of OLS. At the end of the contract, the Consortium UCL – ALTISSIA – CLL will hand over all information and data to the EACEA and not keep a copy of confidential information, documents and personal data in whatever format.

The data remain solely for research and monitoring purposes at the disposal of the EACEA, the European Commission, NAs and Erasmus+ sending institutions/organisations, Altissia, on behalf of the Consortium UCL – ALTISSIA – CLL and other third-parties under the authorisation of the Data Controller in an aggregated format.

Contact information

The data processing operations are under the responsibility of the Data Controller:

Head of Unit A1 - Erasmus+: Support for Policy Reform and Online Linguistic Support

Education, Audiovisual and Culture Executive Agency

Office: J-59 06/33

BE-1049 Brussels/Belgium

For any questions on your rights and the exercise of your rights related to the processing of personal data (like access and rectification of your personal data), please feel free to contact the Controller of the OLS at this address: EACEA-EPLUS-OLS@ec.europa.eu

Recourse

In case of conflict on any Personal Data Protection issue you can address yourself to the Controller at the above mentioned address and functional mailbox. You can also contact EACEA's Data Protection Officer at the following email address: eacea-dataprotection@ec.europa.eu.

Should the conflict not be resolved by the Controller or the Data Protection Officer you may lodge a complaint with the European Data Protection Supervisor at any time:

Website - http://www.edps.europa.eu;

Email – edps@edps.europa.eu.

Legal basis

The main legal basis for the processing of personal data is:

- COMMISSION IMPLEMENTING DECISION of 18 December 2013 establishing the 'Education, Audiovisual and Culture Executive Agency' and repealing Decision 2009/336/EC (2013/776/EU): Article 3 (a).
- 'Erasmus+': the Union programme for education, training, youth and sport established by Regulation (EU) No 1288/2013 of the European Parliament and of the Council of 11 December 2013 and repealing Decisions No 1719/2006/EC, No 1720/2006/EC and No 1298/2008/EC (OJ L 347 of 20.12.2013, p. 50–73):
- Article 5 (e) foresees that "[the Programme shall pursue the following specific objectives] to improve the teaching and learning of languages and to promote the Union's broad linguistic diversity and intercultural awareness." In addition, Annex I foresees "The Programme will be monitored closely on the basis of a set of indicators intended to measure the extent to which the general and specific objectives of the Programme have been achieved and with a view to minimising administrative burdens and costs. To that end, data will be collected as regards the following set of key indicators". The indicator under "Education and training" specifies "The percentage of participants in long-term mobility declaring that they have increased their language skills".

Cookies

To make this site work properly, we sometimes place small data files called cookies on your device. Most big websites do this too.

What are cookies?

A cookie is a small text file that a website saves on your computer or mobile device when you visit the site. It enables the website to remember your actions and preferences (such as login, language, font size and other display preferences) over a period of time, so you do not have to keep re-entering them whenever you come back to the site or browse from one page to another.

How do we use cookies?

Some elements and videos embedded in our pages use a cookie to anonymously gather statistics on how you got there and what videos you visited.

Enabling these cookies is not strictly necessary for the website to work but it will provide you with a better browsing experience. You can delete or block these cookies, but if you do so then some features of this site may not work as intended.

The cookie-related information **is not used to identify you** personally and the pattern data is fully under our control. These cookies are not used for any purpose other than that described herein.

How to control cookies?

You can **control and/or delete** cookies as you wish – for details, see aboutcookies.org. You can delete all cookies that are already on your computer and you can set most browsers to prevent them from being placed. If you do this, however, you may have to manually adjust some preferences each time you visit a site and some services and functionality may not work.

Good luck with your Erasmus+ OLS language assessment!

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Contact